

FIRM OVERVIEW

Prompt Path Consulting is a civilian-government-focused firm specializing in robotic process automation (RPA), document and data automation, and end-to-end workflow modernization. We help agencies reduce manual burden, strengthen compliance, and deliver measurably better public service — without disrupting the systems and people already in place.

CORE CAPABILITIES

Robotic Process Automation (RPA)

- Bot design, build, and orchestration for high-volume administrative work
- Attended and unattended automation across legacy and modern systems
- Process discovery, prioritization, and automation roadmaps

Benefits & Service Operations

- Case intake, eligibility, and adjudication workflow redesign
- Correspondence and constituent communications automation
- Backlog reduction and service-level stabilization

Case & Records Management

- Case lifecycle automation and status tracking
- Records integration and single-view constituent dashboards
- Handoff reduction between systems and teams

Document & Data Automation

- Intelligent document processing (IDP) and OCR pipelines
- Data extraction, validation, and reconciliation across systems of record
- Forms modernization and structured-data capture

Finance, Tax & Compliance Workflows

- Accounts payable/receivable, reconciliation, and reporting automation
- Tax processing and return-handling workflow modernization
- Compliance controls, audit trails, and evidence retention

Reporting & Process Improvement

- Operational metrics, dashboards, and continuous improvement loops
- Process mining and bottleneck analysis
- Change management and adoption support

OPERATING PRINCIPLES

- People First — automation that augments public servants, not replaces them.
- Secure by Design — controls, auditability, and least-privilege built in from day one.
- Measurable Impact — every engagement tied to throughput, accuracy, and cycle-time outcomes.
- Ethical Automation — transparent, accountable, and aligned to public-service mission.

GOVERNMENT CONTRACTING PROFILE

SAM.GOV UEI	CAGE CODE	NAICS	CERTIFICATIONS
Pending registration	Pending	To be assigned	In progress